

ANNUAL DRINKING WATER QUALITY REPORT FOR 2014 CANANDAIGUA-FARMINGTON WATER DISTRICT MANCHESTER VILLAGE AND TOWN WATER DISTRICTS

Introduction

We are pleased to present to you this year's Annual Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. The purpose of this report is to provide information about the quality of water that we provide to you. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. Last year, in the Canandaigua-Farmington Water District, the Town of Manchester and the Village of Manchester your tap water met all State drinking water health standards. We are committed to ensuring the quality of your water. If you have any questions about this report or concerning your water utility, please contact either:

Canandaigua-Farmington:	David Degear, Water Superintendent	(585) 924-3158
Town of Manchester:	Wayne Holtz, Water Superintendent	(585) 289-3010
Village of Manchester:	Jeff Liberati, Water Superintendent	(585) 289-4340
New York State Department of Health	Sheryl Robbins, PE	(315) 789-3030

We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled Town Board Meetings. The meetings are held:

Town of Farmington:	The second and fourth Tuesdays of each month at 7:00 p.m. at the Farmington Town Hall located at 1000 County Road 8, Farmington, New York.
Town of Manchester:	The second Tuesday of each month at 6:00 p.m. at the Manchester Town Hall located at 1272 County Road 7, Clifton Springs, New York.
Village of Manchester:	The first Monday of each month at 6:00 p.m. at the Manchester Village Hall located at 8 Clifton Street, Manchester, New York.

Where Does Our Water Come From?

Our water source is surface water source, Canandaigua Lake. The Canandaigua-Farmington Consolidated Water District is supplied from City of Canandaigua. The City of Canandaigua operates a Water Filtration Plant located on West Lake Road in the Town of Canandaigua. After filtration, carbon can also be added for taste and odor control. The water is disinfected by injection of gaseous chlorine, sodium hydroxide is added for pH control to reduce corrosion in the distribution system and then fluoride is added before being pumped to the distribution system. The treated water enters the Canandaigua-Farmington Consolidated Water District through meter pits located at the City of Canandaigua line or at the connection point with the City of Canandaigua's transmission main. The Canandaigua-Farmington Consolidated Water District supplies treated water from the City of Canandaigua to the Village of Manchester and the Town of Manchester Central District.

New York State Department of Health has completed a source water assessment for Canandaigua Lake with the following results:

This assessment found a moderate susceptibility to contamination for this source of drinking water. The amount of agricultural lands in the assessment area results in elevated potential for protozoa, phosphorus, DBP precursors, and pesticides contamination. While there are some facilities present, permitted discharges do not likely represent an important threat to source water quality based on their density in the assessment area. However, it appears that the total amount of wastewater discharged to surface water in this assessment area is high enough to further raise the potential for contamination (particularly for protozoa). There is also noteworthy contamination susceptibility associated with other discrete contaminant sources, and these facility types include: IHWS, CBS, landfills, mines, RCRA, and TRI.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or human activity.

Contaminants that may be present in source water include:

- > **Microbial contaminants**
- > **Inorganic contaminants**
- > **Pesticides and herbicides**
- > **Organic chemical contaminants**
- > **Radioactive contaminants**

Facts and Figures

The **Canandaigua-Farmington water system** serves over 12,000 people through 4,141 service connections. The total water purchased in 2014 was 554,871 million gallons. The daily average of water treated and pumped into the distribution system was 1.520 million gallons per day. Our highest single day was 2.117 million gallons. The amount of water delivered to customers was 529,761 million gallons. This leaves an unaccounted for total of 25.110 million gallons. Approximately 5.75% of our purchased water was used to flush watermains, hydrants, and fight fires. Approximately 13% of our unaccountable total water was due to water main leakage. This leaves an unaccountable total of 19.967 million gallons, which is 3.6% of the total water purchased. In 2014, water customers were charged \$3.60 per 1,000 gallons for 0 to 6,000 gallons of water used and additional usage over 6,000 gallons is \$4.15 per 1,000 gallons or a minimum quarterly bill of \$21.60.

The **Canandaigua-Farmington Consolidated Water District** sells water to the Town and Village of Manchester. Their System facts and figures are as follows:

- The **Village of Manchester** services a population of 1,709 through 493 service connections. The total water purchased in 2014 was 42.357 million gallons. The daily average to the Distribution System was 116,047 gallons per day. The single highest day was 433,000 gallons. The amount of water sold to customers was 38.671 million gallons. Approximately 300,000 gallons of water was used to flush watermains, flush fire hydrants, fight fires, etc. Approximately 200,000 gallons of our unaccountable total water was due to water main leakage. This leaves an unaccounted total of 3.186 million gallons, which is 7.50% of the total purchased. In 2014, water customers were charged \$24.00 for 0 to 6,000 gallons of water used as the minimum quarterly bill. Any additional usage over 6,000 gallons is \$4.50 per thousand. \$2.00 water meter rent per quarter.

Note: The Village of Manchester is required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. During November 2014 we did the required sampling, but the report did not reach NY State in the required time frame. Public Notification was given February 1, 2015 that the Village of Manchester Total Trihalomethanes were above the maximum contaminant level at 88 micrograms per liter (ug/l), when allowed level is 80 ug/l. As of February 19, 2015, the Village of Manchester was no longer in violation.

- The **Town of Manchester Water Districts** services a population of 1605 through 514 service connections. The total water purchased in 2014 was 61.535 million gallons. The daily average to the Distribution System was 168,589 gallons per day. The single highest day was 289,000 gallons. The amount of water sold to customers was 45.760 million gallons. Approximately 442,000 gallons of water was used to flush watermains, flush fire hydrants, install new watermains, and fight fires. This leaves an unaccounted total of million gallons 15.333 which is 24.92% of the total purchased. In 2014 water customers were charged \$26.00 0 to 8,000 gallons of water used as the minimum quarterly bill. Any additional usage over 8,000 gallons is \$3.15 per 1,000 thousand. Improvements: Manchester Central District, new water main County Road 27, 6 services and one hydrant.

Information on Fluoride Addition

Our system is one of the many drinking water systems in New York State that provides drinking water with a controlled, low level of fluoride for consumer dental health protection. Fluoride is added to your drinking water by the City of Canandaigua before it is delivered to the Canandaigua-Farmington water system. According to the United States Centers for Disease Control, fluoride is very effective in preventing cavities when present in drinking water at an optimal range from 0.7 to 1.2 mg/L (parts per million). To ensure that the fluoride supplement in your water provides optimal dental protection, the State Department of Health requires that the City of Canandaigua monitor fluoride levels on a daily basis. During 2014 monitoring showed fluoride levels in your water were in the optimal range 82% of the time. None of the monitoring results showed fluoride at levels greater than the 2.2 mg/L MCL for fluoride.

Are There Contaminants In Our Drinking Water?

In order to ensure that tap water is safe to drink, we routinely test your drinking water. The New York State Department of Health and the Environmental Protection Agency prescribe regulations which limit the amount of certain contaminants in water provided by public water systems. These contaminants include: total coliform, turbidity, inorganic compounds, nitrate, nitrite, lead and copper, volatile organic compounds, total trihalomethanes, and synthetic organic compounds. The State Health Department's and the FDA's regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

In accordance with State regulations, the **City of Canandaigua** routinely monitors your drinking water for numerous contaminants. They test your drinking water for coliform bacteria, turbidity, inorganic contaminants, lead and copper, nitrate, volatile organic contaminants, total trihalomethanes, and synthetic organic contaminants. The table presented below depicts which contaminants were detected in your drinking water. The State allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Therefore, some of the data, though representative of the water quality, is more than one year old. Test results were all negative except for those indicated on the following table. The **Canandaigua-Farmington Consolidated Water District** tested the water for coliform bacteria at least thirteen (13) times a month. The **Village of Manchester** tested the water for coliform bacteria two times per month. The **Manchester Central Water District** tested the water for coliform bacteria once per month.

The table presented below depicts which compounds were detected in your drinking water.

It should be noted that all drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's **Safe Drinking Water Hotline (800-426-4791)**.

TEST RESULTS

Substance (Units)	Violation Y/N	Date of Sample	Level Detected	Range Low - High	MCLG	MCL	Likely Source of Contamination
Microbiological Contaminants							
Total Coliform Bacteria5 (ppm) CFWD Town of Manchester Village of Manchester	No	Each Month	0	N/A	0	2 positive sample	Naturally present in the environment
Turbidity Combine Filter Effluent (NTU)2	No	2014	0.25 Max	0.01-0.25	N/A	TT=0.3	Soil runoff
Turbidity Individual Filter (NTU)2	No	2014	0.50 Max	0.01-0.50	N/A	TT=<1	Soil runoff
Radiological Gross Alpha (pCi/l)	No	12/2013	ND	N/A	0	15	Erosion of natural deposits
Radium 226 (pCi/L)	No	02/2013	ND	N/A	0	5	Erosion of natural deposits
Radium 228 (pCi/L)	No	02/2013	0.4	0.4	0	5	Erosion of natural deposits

TEST RESULTS CONTINUED

Inorganic Contaminants							
Lead (ppb)	No 0 ⁴	06/2014	2.6 ³	< 1-6.1	N/A	AL=15	Corrosion of household plumbing systems; erosion of natural deposits
Copper (ppm)	No 0 ⁴	06/2014	0.061 ³	0.0011-0.44	N/A	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Fluoride (ppm)	No	2014	0.78	ND-1.12	N/A	2.2	Erosion of natural deposits; water additive; discharge from aluminum and fertilizer factories
Barium (ppm)	No	08/2014	0.024	N/A	2	2	Discharge of drilling wastes, metal refineries; erosion of natural deposits
Nickel (ppb)	No	08/2014	1.3	N/A	100	100	Erosion of natural deposits; discharge from stainless steel factories
Nitrate (ppm)	No	05/2014	0.33	N/A	10	10	Erosion of natural deposits; runoff from fertilizer use; leaching from septic tanks
Chromium (ppb)	No	2014	0.5	.024-1.0	100	100	Erosion of natural deposits; discharge from steel factories
Strontium (ppb)	No	2014	106	99.3-121	N/A	N/A	Naturally present in the environment
Alkalinity (ppm)	No	2014	114	110-119	N/A	N/A	Naturally present in the environment
Total Organic Carbon (ppm)	No	2014	2.5	2.0-3.0	N/A	N/A	Naturally present in the environment
Dissolved Organic Carbon (ppm)	No	2014	2.6	2.0-2.8	N/A	N/A	Naturally present in the environment
UV254 (cm⁻¹)	No	2014	0.0277	0.025-0.0310	N/A	N/A	
Specific Ultraviolet Absorbance (L/mg-m)	No	2014	1.09	0.89-1.34	2	N/A	

Volatile Organic Contaminants

TTHM (ppb) [Total trihalomethanes]							By-product of drinking water chlorination
Stage 2 CFWD	No	2014	69 ⁷	36-95	N/A	80	
Town of Manchester	Yes	2014	86 ⁷	39-123	N/A	80	
Village of Manchester	Yes	2014	88 ⁷	64-105	N/A	80	
Total Haloacetic Acids (ppb)							By-product of drinking water Chlorination
Stage 2 CFWD	No	2014	38 ⁷	9-55	N/A	60	
Town of Manchester	No	2014	49 ⁷	1-58	N/A	60	
Village of Manchester	No	2014	29 ⁷	26-60	N/A	60	

Definitions:

Action Level: The concentration of a contaminant that, if exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Amount Detected: This column represents an average of sample result data collected during the reporting year. In some cases, it may represent a single sample if only one sample was collected.

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as possible.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

N/A: Not applicable

ND: Not detectable at testing limits.

Nephelometric Turbidity Unit (NTU): Measure of the clarity, or turbidity, of water.

Parts per Million: One part of liquid in one million parts of liquid (or milligram per liter).

Parts per Billion: One part of liquid in one billion parts of liquid (or microgram per liter).

Ranger (Low – High): This column represents a range of individual sample results, from lowest to highest, that were collected during the reporting year.

Treatment Technique (TT) - A required process intended to reduce the level of a contaminant in drinking water.

Picocuries per liter (pCi/l): Picocuries per liter is a measure of radioactivity in water.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectant to control microbial contamination.

1Fluoride is added to the water supply to help promote strong teeth. The Department of Public Health recommends an optimal fluoride concentration range of 0.7 ppm to 1.2 ppm. Measured on laboratory's finished water.

2Turbidity is a measure of the cloudiness of the water, and is monitored as an indicator of the effectiveness of our filtration system. The turbidity rule requires that 95% or more of monthly samples be below 0.3 NTUs. Measured in lab.

3The level presented represents the 90th percentile. A percentile is a value on a scale of 100 that indicates the percent of a distribution that is equal to or below it. The 90th percentile is equal to or greater than 90% of the lead and copper values detected at your water system.

4Number of homes out of 30 that were above the action level.

5Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful bacteria may be present.

7This level represents the highest locational running annual average calculated from data collected.

Lead. Infants and young children are typically more vulnerable to lead in drinking water than the general population. It is possible that lead levels at your home may be higher than at other homes in the community as a result of materials used in your home's plumbing. If you are concerned about elevated lead levels in your home's water, you may wish to have your water tested and flush your tap for 30 seconds to 2 minutes before using your tap water. Additional information is available from the Safe Drinking Water Hotline (800-426-4791).

MCL's are set at very stringent levels. To understand the possible health effects described for many regulated constituents, a person would have to drink 2 liters of water every day at the MCL level for a lifetime to have a one-in-a-million chance of having the described health effect.

Do I Need To Take Special Precautions?

Some people may be more vulnerable to disease causing microorganisms or pathogens in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice from their health care provider about their drinking water. EPA/CDC guidelines on appropriate means to lessen the risk of infection by

Cryptosporidium, Giardia and other microbial pathogens are available from the Safe Drinking Water Hotline (800-426-4791).

Why Save Water and How to Avoid Wasting It?

Although our system has an adequate amount of water to meet present and future demands, there are a number of reasons why it is important to conserve water:

- Saving water saves energy and some of the costs associated with both of these necessities of life;
- Saving water reduces the cost of energy required to pump water and the need to construct costly new wells, pumping systems and water towers; and
- Saving water lessens the strain on the water system during a dry spell or drought, helping to avoid severe water use restrictions so that essential fire fighting needs are met.

You can play a role in conserving water by becoming conscious of the amount of water your household is using, and by looking for ways to use less whenever you can. It is not hard to conserve water. Conservation tips include:

- Automatic dishwashers use 15 gallons for every cycle, regardless of how many dishes are loaded. So get a run for your money and load it to capacity.
- Turn off the tap when brushing your teeth.
- Check every faucet in your home for leaks. Just a slow drip can waste 15 to 20 gallons a day. Fix it up and you can save almost 6,000 gallons per year.
- Check your toilets for leaks by putting a few drops of food coloring in the tank, watch for a few minutes to see if the color shows up in the bowl. It is not uncommon to lose up to 100 gallons a day from one of these otherwise invisible toilet leaks. Fix it and you save more than 30,000 gallons a year.
- Use your water meter to detect hidden leaks. Simply turn off all taps and water using appliances, and then check the meter after 15 minutes. If it moved, you have a leak.

System Improvements

In 2014 the Canandaigua-Farmington Water District saw continued growth in the Auburn Meadows and the Hickory Rise subdivisions. The dead-end connection located on County Road 8, south of Allen-Padgham and Sheldon Roads was eliminated with the installation of 1600 linear feet of new 8" watermain. Thirty-five new fire hydrants were installed to replace older 1962 versions on Brickyard Road, Thomas Road and County Road 41.

Closing

Thank you for allowing us to continue to provide your family with quality drinking water this year. We ask that all our customers help us protect our water sources, which are the heart of our community. Please call our office if you have questions.

- Canandaigua-Farmington (585) 924-3158
- Town of Manchester (585) 289-3010
- Village of Manchester (585) 289-4340
- New York State Department of Health (315) 789-3030

This Report Covers Public Water Supply ID Numbers:

Village of Manchester: 3401160

Canandaigua-Farmington Consolidated Water District: 3401151

Town of Manchester: Manchester Central Water District: 3430021